

Operation Spay Bay Surgery Drop-off/Pick-up Instructions

We are located at: 3610 E 14th Street, Panama City, FL 32404

Patient drop off for DOGS is at 7:00am-7:30am CATS is 7:30am-8:00am ALL surgery's need to be in line for check-in by 8:00am. Please remain in your vehicle and form a line through the parking lot, we will have someone out to help direct traffic. Check-in may take up to 30 minutes or more but we strive for it to take less!

Also, please respect the neighbors who live on 14th street and DO NOT use their driveways as a turn around and please DO NOT block their driveways as well.

You do have the option to pre-pay for services, we will send an email out to prepay if you provided your email. You can also call and add services if you would like.

Patient pick-up for DOGS is at 3:00 pm and for CATS is at 3:30 pm unless otherwise noted. Post-operative instructions will be given at the time of pick-up.

Florida state law requires a current rabies vaccination for your pet. Please bring proof in the form of a paper certificate (tags are not acceptable forms of proof) the morning of your appointment. We do not verify rabies with your vet - you must bring the paper certificate. We are otherwise required to administer one at the time of surgery for \$18.00. NO EXCEPTIONS

Pre-operative Instructions

Adult animals must have food withdrawn the night before surgery at midnight. Animals four months or younger should have food available to them until 6:00 a.m. All pets may continue to have water throughout the night.

Transporting Your Pet

Cats must be transported in secure carriers. **Only one cat is allowed per carrier.** Cardboard carriers are available for a \$7.00 purchase inside the clinic prior to your appointment. **Please do not bring cats loose in your car, putting them at risk for getting lost. We are located on a very busy road.** Please bring dogs on a leash, and walk them prior to check in.

A technician will be outside to process all pets. To move through the check-in process swiftly, please adhere to the technician's instructions.

Payment is due at time of drop-off. We accept cash and credit/debit cards. Sorry, we do not accept Care Credit or checks. THE \$10.00 DEPOSIT IS NON-REFUNDABLE IF YOU DO NOT SHOW UP FOR YOUR APPOINTMENT.

Questions? Call (850) 215-1022.

Thank you for getting your pet fixed!

Operation Spay Bay Post-Operative Instructions

1. **NO running, jumping, playing, swimming, or other strenuous activity for seven to ten days.** Keep your pet quiet. Pets must be kept indoors where they can stay clean, dry, and warm. No baths during the recovery period, at least 10 days. Dogs must be walked on a leash and kept indoors.
2. Check the incision site twice daily. Redness and swelling should be minimal. **Do not allow your pet to lick or chew at the incision. If this occurs, an Elizabethan collar MUST be applied to prevent it.**
3. Your pet received a green tattoo next to their incision. This tattoo is a scoring process in the skin; **it is not an extra incision.**
4. Appetite should return gradually within 24 hours of surgery. Lethargy lasting for more than 24 hours after surgery, diarrhea, or vomiting are not normal, and your pet should be taken to your regular veterinarian. Dogs may have a slight cough for a few days after surgery.
5. Offer water when you bring your pet home and half of their normal meal this evening. **Do not change your pet's diet at this time or give special treats.** Their regular diet and treats can be given the following day.
6. We recommend your pet receive a post-operative examination with your regular veterinarian seven to ten days after surgery. Have the incision checked for complete healing, and to discuss additional needs, follow-up care, and vaccination boosters.
7. If there are any questions or concerns directly related to the surgery during the recovery period, **please call Operation Spay Bay at (850) 215-1022 or our after hours nurse hotline at (850) 215-1022. If this is a medical emergency please contact your regular veterinarian or Animal Care Center at (850) 235-2877.**
8. Operation Spay Bay will treat at our clinic, at minimal cost, any post-operative complications resulting directly from the surgery, if the above post-operative instructions are followed in full. **Your regular veterinarian must address illnesses or injuries that are not a direct result of surgery.** Please call for an appointment as soon as you see cause for concern. We cannot be held responsible for complications resulting from failure to follow post-operative instructions, or for contagious diseases for which the animal was not previously properly vaccinated.

Scrotal neuters: The incision has been left slightly open to drain. There will be a small amount of blood-tinged discharge. There are no sutures. Dogs will have surgical glue, cats do not.

Spays and Pre-Scrotal: The incision has internal and dissolvable sutures with surgical glue to keep the outer incision closed.

After Hours Nurse Hotline: (850) 215-1022.

If this is a medical emergency please contact your regular veterinarian or Animal Care Center at (850) 235-2877 they are located at 8501 Front Beach Road, Panama City Beach, FL 32407.